WOCOM

3CX

WOCOM Limited
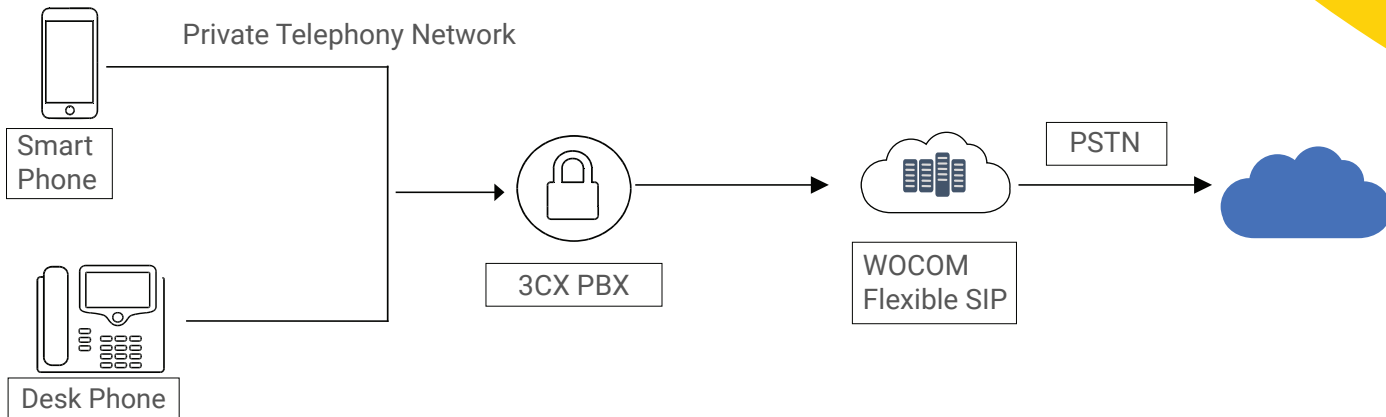Part of Virtual Enterprise

📞 8769067240

🌐 www.wocomja.com

Configuring a SIP trunk in 3CX PBX involves several steps.

**Below is a basic guide
for configuring a SIP trunk in 3CX PBX:**

WOCOM Flexible Sip Trunk Network

Private Telephony Network

Smart Phone

Desk Phone

3CX PBX

WOCOM Flexible SIP

PSTN

Prior to starting, please ensure that you have the following information:

WOCOM SIP trunk information	Value
Provider Address	voip1.wocomja.com – may vary based on location
Username	Your WOCOM assigned phone number
Authenticate ID	Your WOCOM assigned phone number
Password	Your WOCOM account secret /password

Step 1: Access 3CX Management Console

Open your web browser and navigate to the 3CX Management Console.
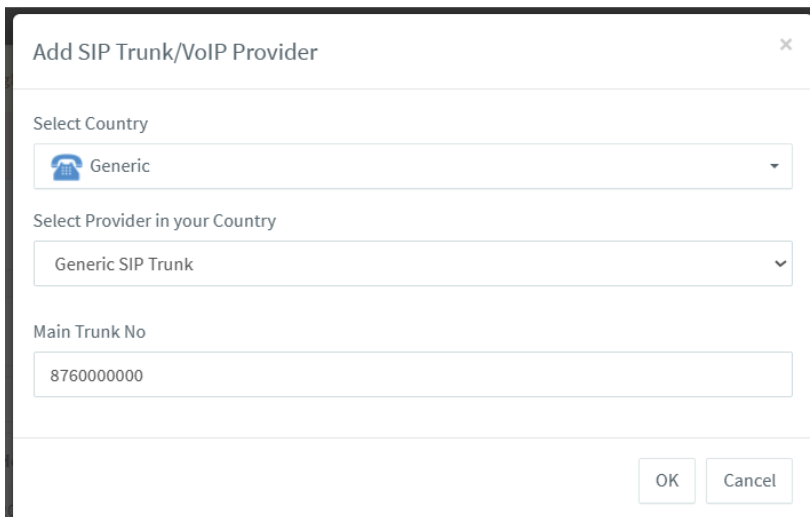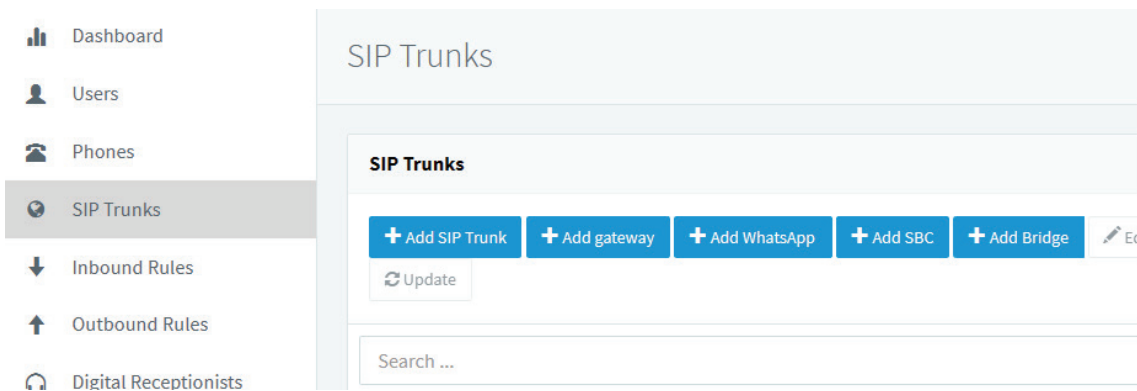
Step 2: Log In

Log in with your administrator credentials.
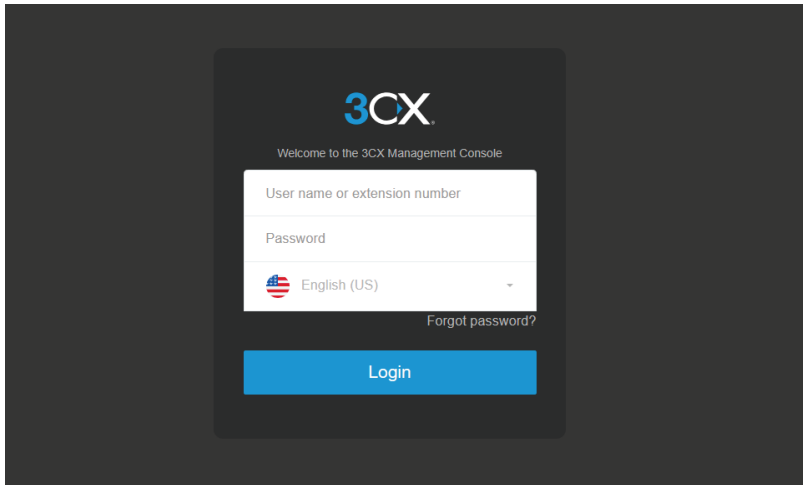
Step 3: Navigate to SIP Trunks

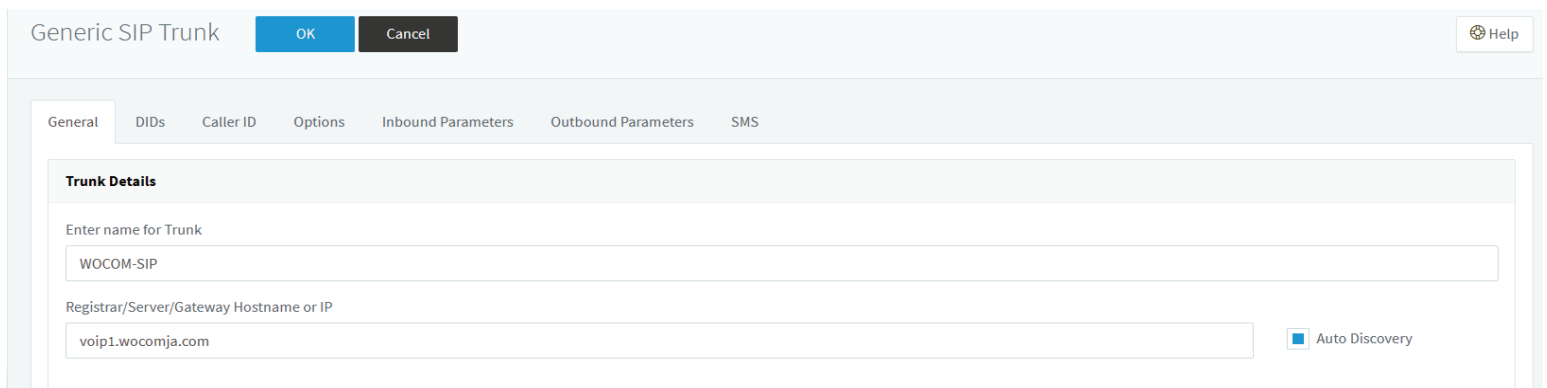In the left-hand menu, go to "SIP Trunks.

Step 4: Add SIP Trunk

❯ Click on "Add SIP Trunk" to create a new SIP trunk.
❯ Under Country select "Generic"
❯ Under Provider in your Country, select "Generic SIP Trunk"

Step 5: General Settings

❯ Enter a name for your SIP trunk in the "Trunk Name" field.
❯ Set the "Main Trunk Number" to the primary number associated with the SIP trunk.

Step 6: SIP Server Details

| Generic SIP Trunk | OK | Cancel | | | | | ⊕ Help |

| General | DIDs | Caller ID | Options | Inbound Parameters | Outbound Parameters | SMS |

Trunk Details

Enter name for Trunk

WOCOM-SIP

Registrar/Server/Gateway Hostname or IP

voip1.wocomja.com   ■ Auto Discovery

❯ Under the "SIP Server" tab, enter the SIP server details provided by your WOCOM support representative. This includes the SIP server hostname or IP address.

Step 7: Authentication Details

Authentication

Type of Authentication

Register/Account based	⌄

Authentication ID (aka SIP User ID)

8760000000

Authentication Password

your-secret 👁

❯ Enter the authentication details such as Username and Password provided by your WOCOM support representative.

❯ Set the Type of Antennation to: Register/Account based

❯ Once completed, select **OK** found at the top of your SiP trunk configuration page

Red Dot – Signifies your sip trunk is not registered

●	WOCOM SIP	voip1.wocomja.com	Provider	10	8760000000

To view the current registration status of the SIP trunk, you may need to select the "Refresh" tab.

✎ Edit	✖ Delete	⤨ Enable All	⊘ Disable All	↻ Refresh Registration	⬇ Import Provider	⬆ Export Provider	⚙ Push Config

Green Dot – Signifies that your sip trunk is registered

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